

# Agentic AI Training **for Non-Tech**



## Course Highlights



**24-Hour LIVE**  
Instructor-Led  
Training



Real-world  
Projects



Hands-on  
Exercises



Ready-to-Use  
AI Workflows



Capstone  
Project



Learn from  
Industry Experts



Career Guidance  
and Mentorship



Dedicated  
Telegram Support  
Group

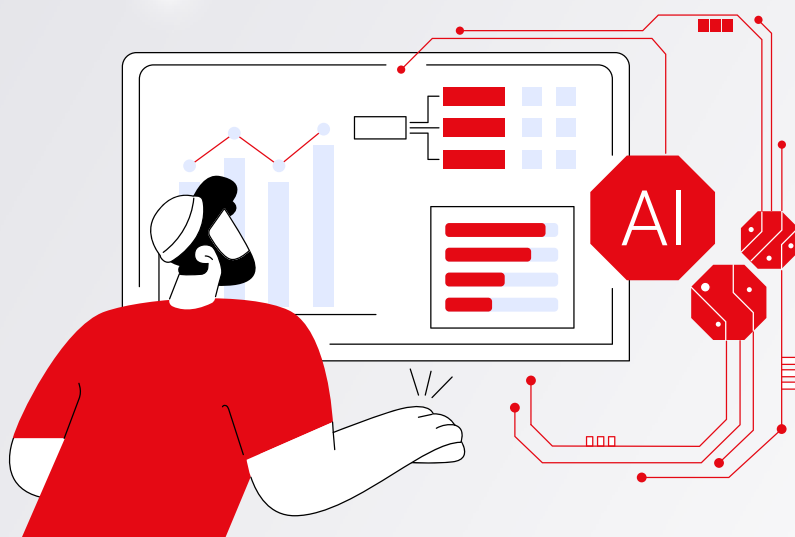


Access to  
Recorded Sessions

## About Course

The Agentic AI Training for Non-Tech is a hands-on program designed for business professionals, managers, and non-technical users who want to leverage AI without coding. This Agentic AI Course introduces the fundamentals of AI agents and autonomous AI systems, helping participants understand how to automate routine tasks and improve business workflows.

Through hands-on exercises with no-code AI tools, you'll learn to design, build, and deploy AI agents for applications in HR, marketing, finance, operations, and more. By the end of this training, you'll be able to implement AI automation effectively, enhance productivity, and make smarter business decisions.



## Course Objectives

Upon successful completion of the training, participants will be able to:

- ✓ Understand what Agentic AI is and how it differs from traditional AI
- ✓ Explain the basic concepts of AI, machine learning, and AI agents
- ✓ Identify opportunities to implement AI agents in business workflows
- ✓ Build and deploy simple AI agents using no-code platforms
- ✓ Apply ethical principles and ensure safe AI usage
- ✓ Collaborate effectively with technical teams to implement AI solutions



## Target Audience

This training is ideal for:

- ✓ Absolute beginners with no technical, AI, or programming knowledge
  - ✓ Business professionals, managers, operations staff
  - ✓ Marketing, HR, finance, and analytics professionals
  - ✓ Entrepreneurs and decision-makers
- Anyone curious about AI and automation in business workflows

## Pre-Requisites

- ✓ No programming or technical skills required
- ✓ Basic familiarity with digital tools (email, spreadsheets, chat apps)
- ✓ Curiosity to understand AI concepts and automation

**Note :-** The training will be based on free tools; however, if anyone wishes to access paid tools, they may purchase them at their own discretion.

# Course Content

## Module 1: Introduction to AI and Agentic AI

- ✓ What is AI? Simple everyday examples
- ✓ Difference between AI, machine learning, and deep learning
- ✓ What is Agentic AI? How it differs from traditional AI
- ✓ Components of AI agents: perception, reasoning, action
- ✓ Examples of AI agents in daily life (chatbots, recommendation systems, digital assistants)

### Hands-On Exercise:

- ✓ Explore simple AI examples online (chatbots, virtual assistants)
- ✓ Identify agent-like behavior in common tools



## Module 2: Types and Capabilities of AI Agents

- ✓ Types of AI agents: reactive, deliberative, hybrid
- ✓ How AI agents make decisions: simple rules vs goal-driven actions
- ✓ Understanding tasks AI agents can perform
- ✓ Limitations of AI agents

### Hands-On Exercise:

- ✓ Map your own tasks that could be automated
- ✓ Discuss how an AI agent would handle each step



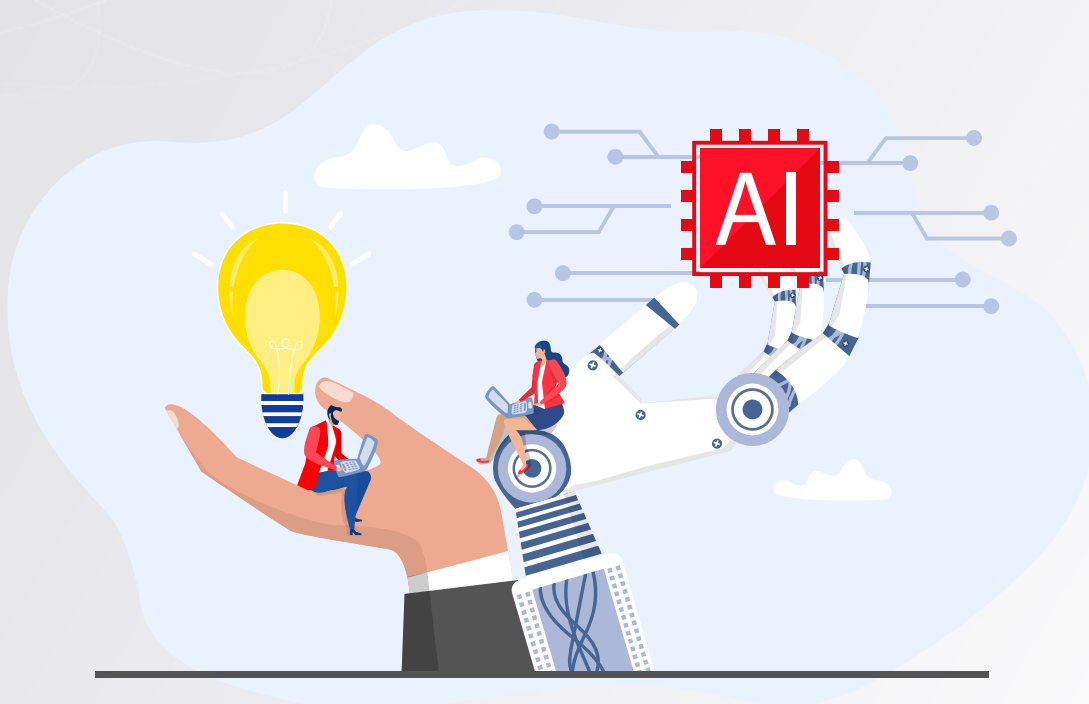


## Module 3: Introduction to No-Code AI Tools

- ✓ What are no-code AI platforms? Why they are important for non-tech users
- ✓ Overview of popular platforms: Intervio AI, Flowise, N8N
- ✓ Understanding dashboards, workflows, and agent components
- ✓ Step-by-step creation of a simple AI agent

### Hands-On Exercise:

Build your first AI agent to perform a small task: email summarization, reminders, or simple data extraction





## Module 4: Business Applications of Agentic AI

- ✓ Automating customer support (FAQs, ticket triage)
- ✓ HR applications: resume screening, interview scheduling
- ✓ Finance applications: report summaries, KPI dashboards
- ✓ Operations: repetitive task automation
- ✓ Marketing: social media monitoring, campaign summaries

### Hands-On Exercise:

- ✓ Choose a department/task and build a simple AI agent workflow
- ✓ Test the workflow and observe outputs

### Case Study:

- ✓ HR interview scheduling agent reducing manual effort
- ✓ Customer support triage agent improving response times

## Module 5: Designing AI Agent Workflows

- ✓ Breaking tasks into steps for AI agents
- ✓ Identifying inputs, actions, and expected outputs
- ✓ Testing and refining workflows
- ✓ Handling exceptions and errors

### Hands-On Exercise:

- ✓ Design a workflow for a real task in your organization
- ✓ Implement it using a no-code platform



## Module 6: Data, Inputs, and AI Decision-Making

- ✓ What data AI agents need and why data quality matters
- ✓ Understanding inputs, outputs, and simple rules
- ✓ How AI agents “think” and make decisions without programming knowledge
- ✓ Limitations and expected behaviors

### Hands-On Exercise:

- ✓ Provide sample data to your AI agent and test different outputs
- ✓ Adjust the workflow based on results



## Module 7: Ethics, Safety, and Responsible AI

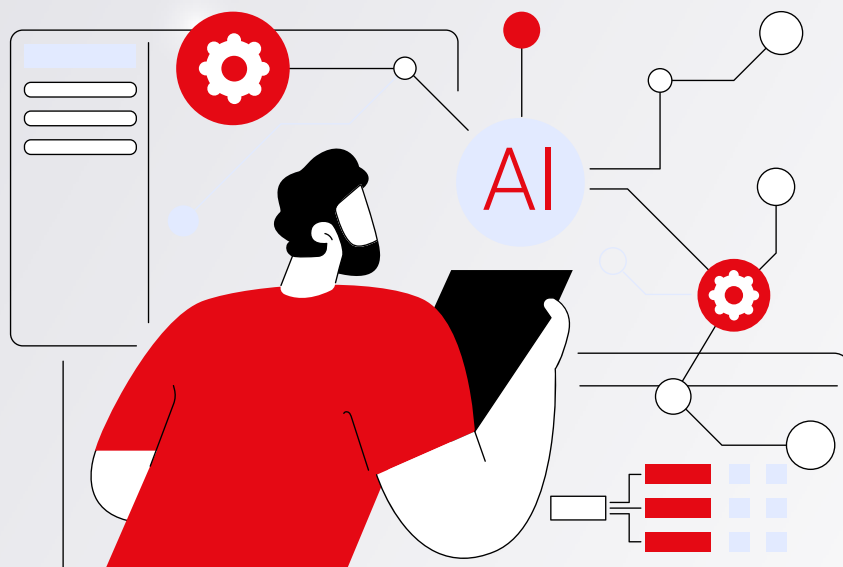
- ✓ Responsible AI: fairness, transparency, accountability
- ✓ Human oversight and safety measures
- ✓ Potential risks of autonomous AI agents
- ✓ Legal and regulatory considerations

### Hands-On Exercise:

- ✓ Evaluate a sample AI workflow for ethical issues
- ✓ Suggest modifications to reduce risks

### Case Study:

- ✓ AI hiring agent misclassifying candidates due to bias

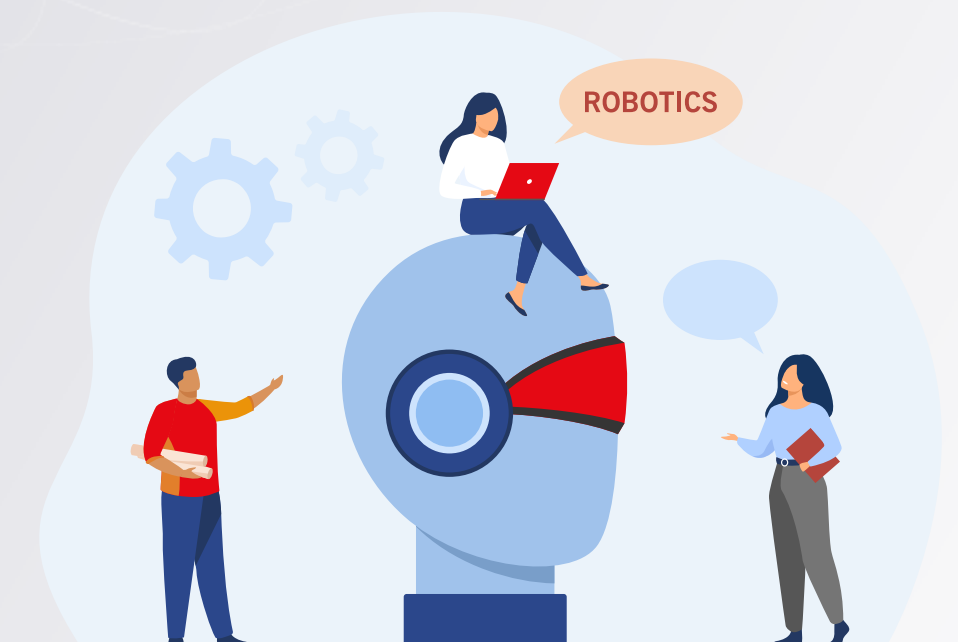


## Module 8: Collaboration with Technical Teams

- ✓ Communicating requirements effectively
- ✓ Translating business needs into AI specifications
- ✓ Monitoring AI agent performance
- ✓ Reporting outcomes and improvements

### Hands-On Exercise:

- ✓ Draft a requirement sheet for an AI agent in your workflow
- ✓ Identify KPIs and success metrics



## Module 9: Capstone Exercise / Final Project

- ✓ Design a complete AI agent workflow relevant to participant's own department or business problem
- ✓ Define objectives, steps, inputs, outputs, and expected benefits
- ✓ Implement the workflow on a no-code platform
- ✓ Present workflow and results to peers

### Hands-On Exercise:

Full project implementation with real-time feedback





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